



# Keeping Families Close<sup>®</sup>

## 2021 Impact Report







Laura, Daniel, and baby Nathan

# Meet the Galvis Family

When Laura and Daniel were told that their baby would likely be born prematurely and require care in a NICU, they knew one of their first steps should be to find a nearby Ronald McDonald House. They had been in a similar situation a few years earlier when their first child was born.

"With our first son, we were lucky enough to stay at a Ronald McDonald House in Florida. He was also in the NICU, and during that time we were offered the chance to stay at the House. That's when we came to know RMH and the beautiful work you do."

Laura and Daniel were relieved to find out that there was a Ronald McDonald House directly across the street from the hospital where Nathan would be born. After his arrival, they quickly arranged with their hospital social worker to stay at the House.

Laura was able to bring her two older children, Jeremy and Matthew, to stay with her, as well as her mother-in-law, Maria, to help. Daniel knew, with the pandemic in full effect and his work exposing him to the public, that the safest option was for him to not join his family at RMH. Knowing that RMH could care for his family and provide support made that decision easier to accept.

"The House helped a lot. The fact that we could stay here with the children and their grandmother meant so much. Before it was just the kids and their grandma at my house and me here, and that was stressful for everyone," said Laura.

"Really all my memories are special. I start to think about the House and my heart beats faster. You would not imagine all the fun moments that happen as a result of staying here. We are just really thankful. We feel very blessed by the people we were surrounded by at the House. We want to thank every person who had something to do with our time here and keeping us so happy. And thank you for everything you do for every family who comes to stay here."

## STAYING CLOSE TO WHAT MATTERS MOST

# 2021 BOARD OF DIRECTORS

## President

Stuart Young

## Vice President

Edward Abraham

## Treasurer

John Skelly

## Secretary

Louis Goodrum

## Directors

Todd Bailey

Matthew Bizzaro, MD

Roberta Bolduc

David Edwards

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Guido Petra

Nancy Rines

Pat Sheehy

Cynthia Sparer

Keith Tandler

Cynthia Tanon-Santos

Denise Walker

Thomas Walsh

Sabrina Wright

# Focused on Families

What does it mean to be a family impacted by a child requiring critical medical care in a hospital far from home?

It can mean separation of a core family unit, long commutes, and added financial burdens. Sometimes it even means that a child must be alone in the hospital without a parent during treatment. A sick child is a sick family, and Ronald McDonald House Charities of Connecticut & Western MA (RMHC CTMA) provides family centered care by keeping families together in their time of need.

2021 was an extraordinary year. After 2020, a year of stops and starts, we found the RMHC CTMA community moving forward toward normalcy. Our focus has been on providing a home away from home to those in need during a medical crisis. In 2021, volunteers returned, our Meal Program was reinstated and international families returned for prolonged care and medical resources. Fundraising events and activities expanded, community outreach grew and support of our partner hospitals evolved. It was a year of long awaited opportunities and expansion.

Your support during our time of need allowed Ronald McDonald House Connecticut and Ronald McDonald House Springfield to focus on the needs of children and families. We continue to be humbled by your outpouring of time, talent and treasure.

As long as they need us, we need you.  
With Gratitude,



A handwritten signature in black ink that reads "Stu Young".

Stuart Young  
President



A handwritten signature in black ink that reads "Michelle D'Amore".

Michelle D'Amore  
Executive Director

# CHAPTER IMPACT

**Over 4,569 nights**

provided to families  
allowing them to be  
by their child's side.



**297**  
Families  
served

**4,338 hours**  
of service donated  
by volunteers.

**Families traveled from:**

**22 STATES**



**3 COUNTRIES**



**Families saved**  
**\$1,139,385**

in out-of-pocket lodging  
and meal expenses by  
staying in our Houses.

**81%** of Nights  
were provided to guest families  
unable to contribute towards  
their stay.



## **RMH of Connecticut Impact**

**43% of families  
stayed in RMH  
of Connecticut for  
over 1 week**

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**\$91,755  
in goods, services,  
meals, and snacks  
were donated  
to families.**

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**Top CT counties  
families reside:  
New London  
New Haven  
Fairfield**



## **Ronald McDonald House of Connecticut**

Featuring 18 guest rooms and 2 respite rooms, the Ronald McDonald House of Connecticut serves families from Yale New Haven Children's Hospital and healthcare facilities around Connecticut. For over 35 years, the Ronald McDonald House of Connecticut has provided a home away from home for families, initially at 501 George Street and now at 860 Howard Avenue.

### **RMH of Connecticut Advisory Council**

Cynthia Tanon-Santos – President, Eileen Baker, Diana Caty, Arthur Erickson, Peggy Fay, Ellen Good, Christine Higgins, Heidi Joseph, Hope Juckel-Regan, Larry Lazaroff, Lauren Mallozzi, Julia McFadden, Tom Mercaldo, Jennifer Mineri, Lou Proto



## Ronald McDonald House of Springfield

Since 1991, the Ronald McDonald House of Springfield has provided thousands of families with a home away from home, serving Baystate Children's Hospital and Shriners' Hospital for Children. The House provides a comforting environment where families can truly relax and focus on their child's care and healing.

### **RMH of Springfield Advisory Council**

Denise Walker - President, Todd Bailey, Carlene Bailey, Roberta Bolduc, Diane Brunelle, Myra Camilleri, Michelle Cayo, Margaret D'Amour, Molly Dill, Nora Drapalski, Annamarie Golden, Jessica Hagerman, Shannon Jarry, Todd Lajoie, Darlene Mark, Cindy O'Malley, Bryan Picard, Thia Ploubides, Anthony Rino, James Watts

## **RMH of Springfield Impact**

**93% of nights were provided to guest families who could not contribute to their stay**

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**2,104 volunteer hours cooking meals, helping at events, and serving our families.**

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**Top MA counties families reside:  
Hampden  
Berkshire  
Franklin**



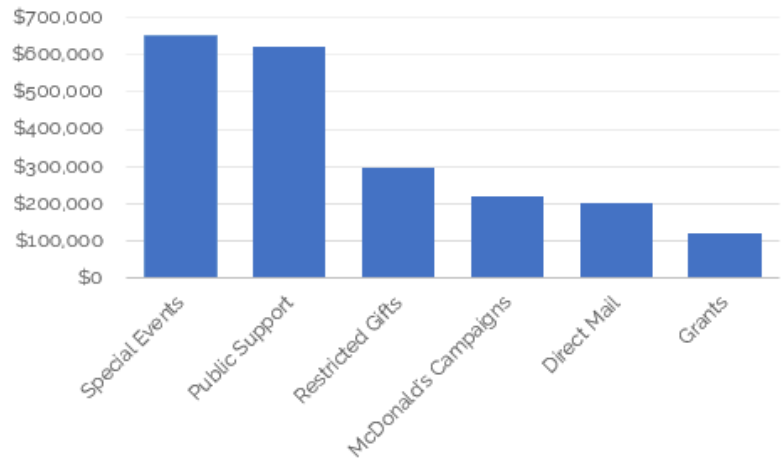




# 2021 SUPPORT & IMPACT

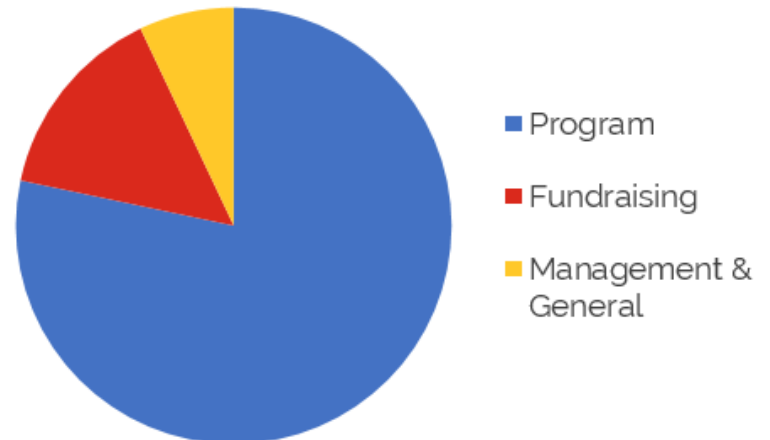
## Top Revenue Sources

Public Support	\$623,783
Special Events	\$651,176
Restricted Gifts	\$297,033
McDonald's Campaigns	\$219,193
Direct Mail	\$200,613
Grants	\$120,917



## Expenses

Program	\$2,060,811
Fundraising	\$384,897
Management & General	\$185,209



# 2022 RMHC CTMA STAFF

**Michelle D'Amore** - Executive Director

**Jane Capua**

Donor Database Coordinator

**Kaitlyn Darcy**

Development Manager, RMH Connecticut

**Emily Davidson**

Administrative Assistant, RMHC CTMA

**Melissa Funaro**

House Manager, RMH Connecticut

**Celine Hamilton Quill**

House Manager, RMH Springfield

**Marissa Hedman**

Communications & Digital Fundraising Coordinator

**Richard Popilowski**

Chief Development Officer

**Joana Pulido**

Administrative Assistant, RMH Springfield

**Rosemarie Zello**

Development Manager, RMH Springfield

**Cathy Zorgo-Bignolas**

Director, RMHC Global Partnerships & Communications

## Connecticut House

### Night Managers

Viviana Alvarez

Melanie Burgos

Deneisha Davis

Jirina Fargeorge

Lee Grenier

Leidene LaViera

Glenda Maldonado

Stephanie Nugent

Amy Rodriguez

Stacie Tavaras

Danique Williams

### Housekeeping

Anabel Caporal

Rosa Muriel

Maria Perez

## Springfield House

### Night Managers

Naftalia Anderson

Kyla Burgess

Shakura Coffman Meadows

Jazmin De la Cruz

Briana De Souza

Deborah Oakley

Addie Patterson

Joe Shepard

Noelia Ramos

### Housekeeping

Gisela Lopez

Yamika Rodriguez

### Maintenance

Luis Rivera



# OUR MISSION

To create, identify and support programs that directly improve the health, education, and wellbeing of children and families in Connecticut and Western Massachusetts, including operating its cornerstone programs, the Ronald McDonald House® of Connecticut and the Ronald McDonald House of Springfield.



**Ronald McDonald  
House Charities®**  
of Connecticut &  
Western Massachusetts

**Ronald McDonald House of Connecticut**

860 Howard Avenue  
New Haven, CT 06519  
203-777-5683

**Ronald McDonald House of Springfield**

34 Chapin Terrace  
Springfield, MA 01107  
413-794-5683

[www.RMHC-CTMA.org](http://www.RMHC-CTMA.org)

/RMHC.CTMA



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[bit.ly/3HoUck8](https://bit.ly/3HoUck8)

